# TechSteppers
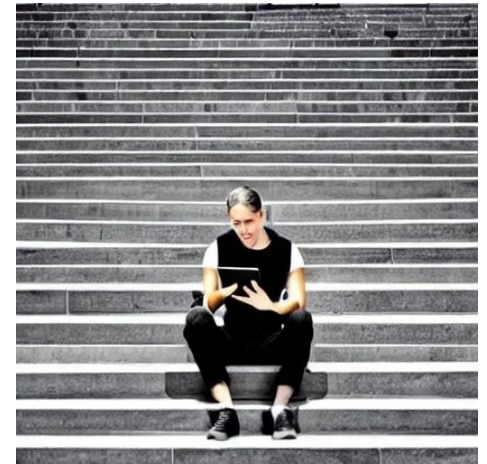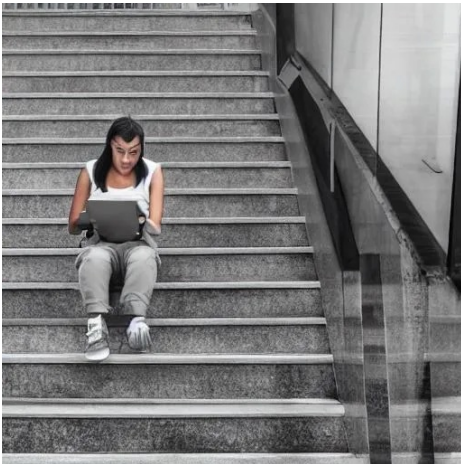


I am Responsible . . .   When anyone, anywhere reaches out for help I want the hand of AA to be there, And for that, . . . I Am Responsible

# Who We Are

- Volunteers on the OIAA TechSteppers ad hoc Committee
- Individuals with a wide array of technical skills and experience
- A Committee that, to the best of our abilities, adheres to the 12 Traditions and 12 Concepts of World Service

# Our objectives

- To help Zoom meeting account holders and groups provide safer and more welcoming online AA meetings by sharing our experiences with Zoom meeting settings and practices.
- To help individuals and groups overcome technical challenges and access online AA meetings.
- To acquire and disseminate technical resources for the benefit of the OIAA and the online AA groups we serve.

# What We Do

- Receive incoming requests for support and assign each request to a TechStepper.

- Reach out to the person requesting support to determine if and how we can assist them in overcoming their obstacles.

- Meet with the person requesting support, and/or the Group's Conscience, and the Zoom account holder to share our experience with similar obstacles.

- Document our experience as an ongoing resource

# How to reach us

🌀 Submit a support request through the TechSteppers Support Form on www.aa-intergroup.org. (best)

🌀 Send an email to techsteppers@aa-intergroup.org