OIAA SAFETY WORKSHOP

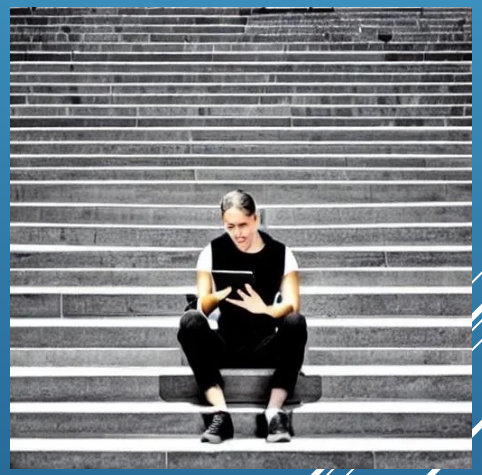
I am Responsible . . .

When anyone, anywhere reaches out for help

I want the hand of AA to be there,

And for that,

. . . I Am Responsible

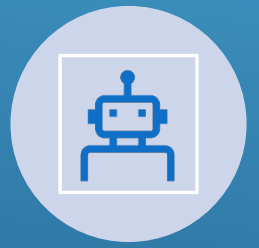


OIAA TECHSTEPPERS

OIAA

AGENDA

Introduction



Who are the TechSteppers?

Case Studies

Q & A

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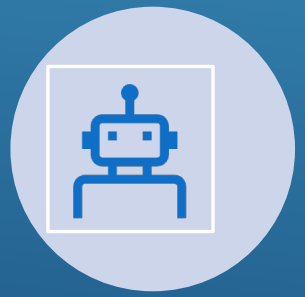

Who are the TechSteppers?

WHO WE ARE

- Volunteers on the OIAA TechSteppers ad hoc Committee
- Individuals with a wide array of technical skills and experience
- A committee that, to the best of our abilities, adheres to the 36 Principals of Alcoholics Anonymous.

WHAT WAS THE NEED?

- Data showed an increase in de-listings.
- Reaching out revealed groups with limited access to, or experience with, support for Zoom meeting settings.
- We heard from OIAA members who were willing and able to share their experiences.

OUR OBJECTIVES

- To help Zoom meeting account holders and groups provide safer and more welcoming online AA meetings by sharing our experiences with Zoom meeting settings and practices.

- To help individuals and groups overcome technical challenges and access online AA meetings.

OUR OBJECTIVES

- To acquire and disseminate technical resources to benefit the OIAA and the online AA groups we serve.

WHAT WE DO

- Receive incoming requests for support. Each request is “claimed” by a TechStepper.
- Reach out to the person requesting support to determine if and how we can assist them in overcoming their obstacles.

WHAT WE DO

- Meet with the person requesting support, the Zoom account holder, and/or the Group's Conscience to share our experiences with similar obstacles.
- Document our experience as an ongoing resource

HOW TO REACH US

- Submit a support request through the TechSteppers Support Form on https://aa-intergroup.org/online-meeting-help/

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Case Studies

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Q & A

Raise your virtual hand, and we will ask you to unmute.

Please keep your questions to under 3 minutes, so we can get as many questions in as possible.

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